

Los Robles Regional Med Ctr P.O. Box 290969 Nashville, TN 37229

Dear Patient/Responsible Party:

Thank you for choosing Los Robles Regional Med Ctr for your recent health care needs. Upon review of your account, we recognized that you may qualify for Financial Assistance. To be considered for our financial relief programs, please complete, sign, and return the enclosed Financial Assistance Application and provide appropriate supporting documentation. We ask that you submit this information within fourteen (14) days of receipt but will accept your application at any time.

The preferred supporting documentation is your recent Income Tax Return. A recent Income Tax Return is considered a tax return for the year you received your first patient bill or 12 months before your first patient bill. If you are unable to provide a recent Income Tax Return, as an alternative, you may provide the most current year's Income Tax Return (if not the recent Tax Return as defined above); please provide any two of the following:

- * Recent Pay Stubs (or other written documentation from income sources)
- * Supporting W-2
- * Supporting 1099's
- Copies of all bank statements for the last 3 months
- * Current Credit Report

If, for any reason, you cannot provide us with the requested information, please attach a written statement explaining why you cannot provide the information requested.

Please allow twenty-one (21) business days for our review process. We will notify you of our financial assistance determination in writing. If you have any questions or concerns, please feel free to contact Customer Service at any time.

Sincerely,

Customer Service Phone: 800-307-8012 Fax: 833-336-8190 Hours: 8:30AM-5:00PM PO Box 290969 NASHVILLE, TN 37229

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